

COLLEGE OF MEDICINE IN BLANTYRE



SMMHEP

- Started 2006
- Teaching medical students 2007
- Charity 2009
- Completed postgraduate training programme 2013 17
- Current postgraduate training programme 2018 -





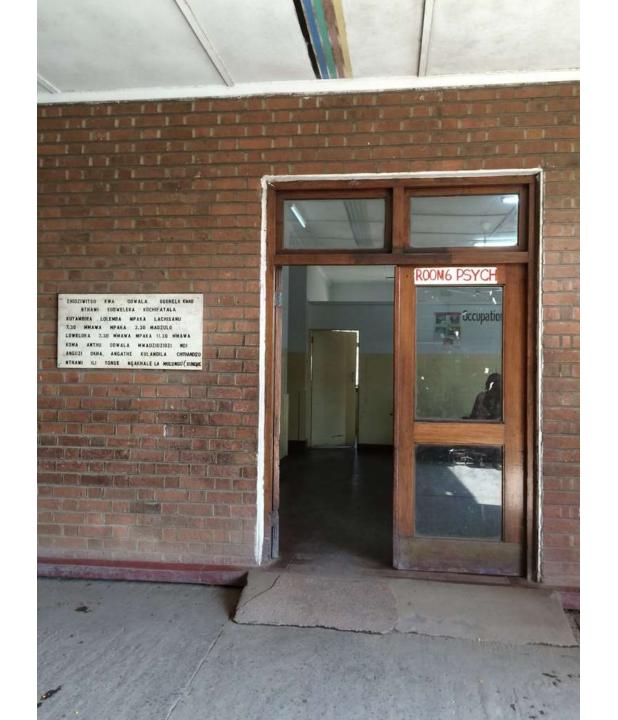


Mental Health Services in Malawi

- 2 consultant psychiatrists
- 17 million people
- Similar range and prevalence of ordinary disorder as UK
- More mental disorder related to physical ill health
- Limited development of facilities and services
- Patchy quality of clinical and support services









A (Malawian) psychiatrist's job is never done......

2 consultants:

Treating the local population – IP wards and OP clinics Developing services
Running the University Department
Running the postgraduate training programme
Running the undergraduate teaching programmes
Supervising and running research projects
Liaising with Government and NGOs

Malawi Zambia Consolidation Project

- Undergraduate teaching
- Curriculum Development
- Training in teaching techniques
- Quality improvement
- Clinical governance development







Quality Improvement in Health Partnerships

Hello!



Jenny Ingram

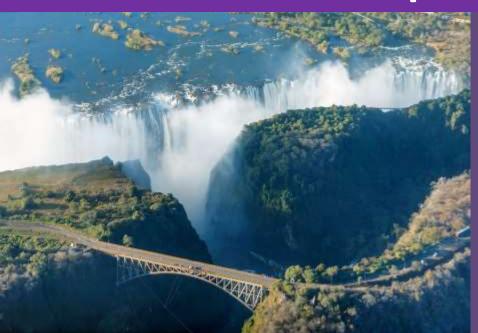
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Mental Health Improvement Collaborative









Why QI?

By continually working to improve all processes we increase our learning and knowledge

QI is not about pass/fail or right/wrong but rather it is about testing a theory

You have a learning opportunity!

The 3-Step Improvement Framework for Scotland's Public Services



Macro system -

Vision, aim and context.

Meso system -

Culture, capacity and challenge.

Micro system -

Implementation, measurement and improvement



Create The Conditions

1 Aim

Is there an agreed aim that is understood by everyone in the system?

2

Correct changes

Are we using our full knowledge to identify the right changes and priorities those that are likely to have the biggest impact on our aim?

3

Clear change method

Does everyone know and understand the method(s) we will use to improve?

4

Measurement

Can we measure and report progress on our improvement aim?

5

Capacity and capability

Are people and other resources deployed in the best way to enable improvement?

6

Spread plan

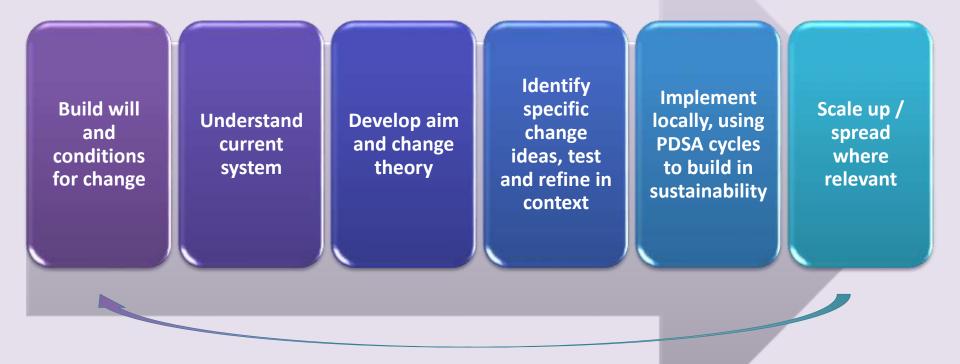
Have we set out our plans for innovating, testing, implementing and sharing new learning to spread the improvement everywhere it is needed?

The Model for Improvement



The Improvement Guide Langley et al 2009 2nd edition

Scotland's Public Services Approach to Quality Improvement



Leadership, project planning and management, communication and measurement